



Welcome athenahealth Users

INUVIO™ is proud to have served the card scanning needs of athenahealth customers since 2005. This page covers the basics to getting started scanning driver's licenses and insurance cards into athenaNet®. Scanning into athenaNet requires that you purchase a scanner (hardware) and the ScanSharp® program (software) both. **To scan you will need 3 things...**

- 1 – Hardware – A Scanner – Your choice based on your needs – Order online and it will arrive via MAIL
- 2 – Hardware Driver – Small software interface program to your PC that comes on a CD in hardware BOX
- 3 – Software – ScanSharp® – Order online and will arrive via EMAIL – NO software CD – Check your SPAM filter

INUVIO now sells hardware and software bundles to make ordering even easier for athenahealth users. www.scansharp.com.

Hardware

Any of the INUVIO EcoScan® i6s (667), i6d (687), i4s (468), i4d (488), iMd (ADF), and iAd (ADF) or INUVIO™ DocketPORT® 667, 687, 468, and 488 scanners can be used with athenaNet. You will need an available USB port on your computer for this device. You have your choice of scanning hardware based on your local needs; single (simplex) or double-sided (duplex), cards only or cards and documents, even ADF functionality.

Using a thin / lean / slim client to operate the scanner to scan card images or clinical documents is NOT recommended or supported by athenahealth due to specific file storage limitations.

Order online and it will arrive via MAIL. ONLY load the hardware driver off the CD in the BOX. Do NOT load or use ScanSharp Basic®. This is NOT the right program for athenaNet. Hardware drivers can also be found at www.inuvio.com/service/downloads.

Software

ScanSharp® Version 6.0 or greater (recommended).

ScanSharp® OCR / ScanOCR® (compatible, but not something you should buy as athenaNet currently has no integration for OCR capability. Athenahealth is currently evaluating this functionality.)

Order online and it will arrive via EMAIL. No CD will be sent. PLEASE check your SPAM filter.

*Your software activation license KEY will also arrive via this same EMAIL.

Support

Please first refer to information provide in this document and on INUVIO's website at www.inuvio.com/service.

Technical Support: Visit www.scansharp.com and log into your **MY ACCOUNT** and click **Contact Support** to open a support ticket.

Purchasing

Scanners can be purchased at www.scansharp.com.

* The purchase of scanning hardware and software through an approved vendor such as INUVIO™ will ensure the products work with athenaNet and that you will be satisfied with your purchase. Athenahealth does NOT recommend buying and using scanning software and hardware from any unapproved third-party vendor or source.

If this is your first time purchasing from the www.scansharp.com site then choose to **REGISTER**. Proceed to fill out your new customer registration information. Be sure to select "athenahealth" as your Partner Name/Code. Then log into **MY ACCOUNT**. On the main page under "Shop" you will see "**Software, Hardware, Warranties, and Accessories**". From the **Hardware** section you can shop for scanners. Choose a scanner based on your needs, single or double-sided, cards only or cards and documents and click **BUY NOW**. All scanners listed will work with our ScanSharp Athena software. After you select a scanner you will need to go to the **Software** section and select ScanSharp® and click **BUY NOW**. Now you will find yourself on the **Shopping Cart** page. You will see you have 2 different Items. One item is the ScanSharp Software and the other is the physical scanner (hardware). You will need to buy both to scan directly into athenaNet.

Legally you must have 1 copy/license of the software per scanner. If the shopping cart has what you need click the button that says **PROCEED TO CHECKOUT**. In order to receive the discount you are entitled to as an athena customer; please enter "athenahealth" in the **Checkout Code** field at checkout. The partner code field is NOT the correct field to enter this discount code but please insert "athena" in this field as well. As an athenahealth customer, you will receive a 5% discount at the time of your purchase. However, this discount cannot be calculated if you don't enter the CHECKOUT code as instructed. The rest of the checkout process should be self-explanatory. If you have issues with the site or ordering questions please contact the INUVIO Orders Group at orders@inuvio.com or 214.550.5995, option 1.

*For clients that are ordering in bulk (more than 20 units) it's recommended that you email us at sales@inuvio.com.

Thank you for your business!